Family Information Service (FIS)

Childcare Brokerage Service

The Family Information Service provides support to parents looking for childcare across the Wirral. This can range from looking for a particular type of childcare or looking for providers within a certain location. It is vital for FIS to therefore hold up-to-date information on all providers, which is added online via https://www.wirral.gov.uk/early-years-and-childcare/childcare-sufficiency

Training

FIS sends out a variety of information at regular intervals regarding training courses for providers to attend. Bookings are carried out via Event Brite: https://www.eventbrite.com/ with each training sessions details accessible to view. Confirmation of places, training times and locations are then sent out via email to providers.

General information for providers

FIS are available for all general enquiries which providers and parents may have. Periodic emails are also sent out to providers with up-to-date, relevant information as well as new guidance and policies.

Contact details

A great deal of information provided by FIS is available via the council website- https://www.wirral.gov.uk/ . The Family Information Service can also be contacted at fis@wirral.gov.uk

Wirral Local Offer

Information is also available via the Wirral Local Offer website, accessible through http://localofferwirral.org/ . This contains a variety of links to different materials including childcare provider lists, information for settings/parents and a link to the Family Information Service section.